

## 2016 Southwick Public Library Survey

### How often do you visit the library?

- Two or more times each week     Once a week     Once every two or three weeks  
 Once a month     Occasionally     Never/Almost never

### Why do you use the Southwick Public Library? (Check all that apply.)

- To check out books     To check out movies or other non-print media  
 To use the computers     To do research     To attend programs  
 To study or read     Home Schooling     Business Resource Center

If you use *Inter-library loan* (borrow material from other libraries) do you use:

- Southwick Public Library     C/W Mars (regional system)  
 Other (Please explain)

### What do you like best about the library? (Check all that apply.)

- Selection of material     Programming     Staff responsiveness     Children's Room  
 It's a comfortable space     Art Gallery     Computer availability

### What would bring you to the library more frequently?

- More computers or easier access     More flexible card policy  
 More flexible library hours     More programs/ events     Friendlier staff  
 More materials, such as \_\_\_\_\_  
 Other (Please explain)

### What specific library materials or services do you use? (Check all that apply.)

Please enter a "?" if you don't know what the item or service is, or didn't know it was available.

- Materials for adults:*     Books     CD's     DVD's     Adult book discussion group  
 Programs for adults     Periodicals (including back issues)     Large print     Wi-Fi  
*Materials for Young Adults (12 - 18):*     Books     CD's     DVD's     Periodicals  
 Programs

- Materials for children:*     Books     CD's     DVD's     Periodicals     Story Times  
 Puppets     Toys     Materials on parenting     Children's Reference  
 Children's programs     Baby kit for Southwick newborns

Have you ever suggested an addition to the collection?     Yes     No

### Participate in Suntime summer reading program:

- Adults     Young Adults     Children

Ask reference questions:     In person     By phone     By e-mail

### Other community info/services available at the Library:

- Brochures, etc.     Tax forms     Read notices on bulletin board

Community Room:     Use for my group's meetings     Attend programs

Visit Art Gallery:     Yes     No

More on other side → →

**Equipment :**

Use computers:

- For Internet access     For writing papers, letters or other general purpose  
 Job Search

Online resources:  View library's collection on Southwick town website     Databases

Other equipment:  Copier     Typewriter     Wheelchair     Magna Reader

**Out-of-town guests use the library?**     Yes     No     Didn't know it was possible.

**Check out museum passes:**

- Springfield Museums     Norman Rockwell Museum     Eric Carle Museum  
 Amelia Park Children's Museum     Mass. State Parks Pass     Mystic Aquarium  
 New Children's Museum, West Hartford, CT and Roaring Brook Nature Center

**If you do not use the Southwick Public Library, what are your reasons?** (Check all that apply.)

- Hours are inconvenient     Selection does not meet my needs     Staff responsiveness  
 Difficult to pull out onto Route 57     I have late fees     Other (Please explain)

**How do you hear about upcoming library programs and events?** (Check all that apply)

- Library website     Library newsletter     Flyers/Posters     Channel 15     Word of mouth  
 Local newspapers:

Westfield News     The Republican     Southwick Suffield News     Other \_\_\_\_\_

**Did you know that the library has social media accounts?**  Yes No

**If you answer is yes to the question above, please tell us which sites you have visit.** (Check all that apply)

- Facebook     Instagram     Twitter     Teen blogspot

**How valuable is the library to the community?**

- Very valuable     Valuable     Some value     Little value

**Are you a Southwick resident?** Yes  No  If not please identify your city or town \_\_\_\_\_

**Age:**  12- 18     18 - 25     26 – 40     41 - 60     61 - 75     Over 75

**Gender:**  Male     Female

**Do you have children living with you?**  Yes  No If yes, age of children \_\_\_\_\_

**Do you have any additional comments or suggestions?**

Thank you for completing this survey.